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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Casimir M. Wojcik, et al.  
Serial No.: 09/083,681  
Filed: May 22, 1998  
For: SYSTEMS FOR  
MANAGING CUSTOMER  
ORDERS AND METHOD OF  
IMPLEMENTATION  
Attorney Docket: 6489/53489

**CERTIFICATE OF MAILING/TRANSMISSION (37 C.F.R. § 1.8A)**

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8/19/98 *Sabrina D. Blankers*  
Date Sabrina D. Blankers

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The citation listed on the enclosed PTO-1449 Form is submitted under 37 C.F.R. §§1.97 and 1.98, and in compliance with the duty of disclosure as defined in 37 C.F.R. §1.56. The Examiner is requested to make this citation officially of record in the application. This Information Disclosure Statement is being submitted within 3 months of the filing date, if a national application, or within three months of the date of entry into national stage, if a PCT application. Accordingly, no fee or certification is believed to be required.

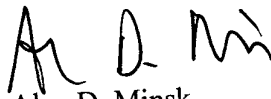
This Information Disclosure Statement is not to be construed as a representation that the listed citation establishes, by itself or in combination with other information, a *prima facie* case of unpatentability of any claim in the above-identified application. Additionally, this Information Disclosure Statement is not to be construed as a representation that a further search of the art has been made by Applicants, or that additional information relevant to the

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examination of this application does not exist unbeknownst to Applicants.

Respectfully submitted,



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August 19, 1998  
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